

## COOKIE POLICY

### WHAT ARE COOKIES

Cookies are small files which are stored on a user's computer and hold data relating to a specific website. Cookies are placed on the user's computer by that website and accessed each time a user browses the site.

### INFORMATION ABOUT OUR USE OF COOKIES

We primarily use cookies to distinguish you from other users of our website (www.vanmildert.net) (the "Site"). This helps us to provide you with a good experience when you browse our Site and also allows us to improve our Site. Nonetheless we would like you to know which cookies Van Mildert Landlord and Tenant Protection Limited employs and why we use them.

Below we have listed each of the cookies that our Site sets, with detail as to why we use them. For those that want a little more information, we've added information which details the exact purpose of every cookie we create. Lastly, we've included information about the time the cookie is kept on your system.

### WE USE THE FOLLOWING COOKIES:

**Strictly necessary cookies.** These are cookies that are required for the operation of our Site. They include, for example, cookies that enable you to log into secure areas of our Site or to help improve the performance of the Site.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie	Purpose	More Information	Expires After
Session PHPSESSID	To keep you securely logged in and ensure that any selections you make are retained as you browse our Site. This is a strictly necessary cookie.	This cookie is generated when interacting with the login functionality on our system or when we need to retain data between pages.	When the browsing session ends or you choose to log out.
Google Analytics _ga, _gid, _gat_gtag_[property_id]	We use Google Analytics (a third party) to monitor the number of visitors to our Site, which pages are most popular and how our Site is used so we can improve performance. This is a strictly necessary cookie.	This cookie collects information in an anonymous form, including the number of visitors to the Site, where visitors have come from and	Visit the <a href="#">Google Analytics Privacy Policy</a> to find out further information about these cookies.

		the pages they have visited.	
Client area promotional banner (e.g. waBannerHide)	Stores if a visitor has hidden a promotional banner within the client area of the Site. This is a strictly necessary cookie.	Set when a banner is closed so as not to show the banner again the next time the page is loaded. The name of this cookie varies based on the banner purpose.	30 days

If you're not comfortable with your device or browser storing cookies you can disable cookies in your device's or browser's settings. However, if you use your browser or device settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site. Where possible, we can conduct certain elements of our service via telephone instead, so you could call us on 01912 560920 if you're uncomfortable with allowing cookies, and we'll do our best to assist.

Cookie policy updated: 6<sup>th</sup> April 2021